

## The Vale of the Red Horse Health Care Centres

### Repeat Prescriptions

#### **What is a repeat prescription?**

A repeat prescription is a prescription that you may request without making an appointment every month with the doctor; however you will need a regular review.

#### **How do I know what items I may request as repeat prescriptions?**

When you collect a prescription form from the dispensary, you are given a computer printout of your repeat medication items- this is not a prescription.

#### **How can I order a repeat prescription?**

You may use the computer printout and tick the selection box next to the relevant item/s that you require, bring it to the surgery and place it in the red repeat prescription box (if the surgery is closed you may post it through the letter box), fax it to us, post it to us or request via Emis Access our online service. **NB.** You must have registered for online access and have been issued pin numbers to use Emis Access.

#### **How often should I order repeat prescriptions?**

A repeat prescription should be requested ONCE every 4 weeks (28 days). The surgery issues 28 days supply at one time. If you have several items on repeat, order them all at the same time.

#### **What if I have the same items every month?**

The surgery offers a Scheduled Repeat Prescription Service (SRPS) for ALL patients who have mostly the same medications every month. When you collect your repeat prescription the dispenser will ask you to confirm which items you require for collection in 4 weeks' time. They will complete the right hand side request form and then file it away under the date two working days before the collection date. The patient is given a pink ticket with the next collection due date on it for their records.

#### **What if the item I want to order is not on my computer printout?**

If an item isn't shown on the printout then it is no longer a repeat medication. You either need to see a doctor/specialist nurse or leave a message for a doctor to review your medical notes and decide if the medication is one that you still require.

#### **When can I collect my repeat prescription?**

Please allow 48 hours (2 working days- not including weekends and bank holidays) from when the dispensary will receive your repeat prescription request to when you want to collect it. This is to allow the dispensary time to order any items and the doctor to check whether necessary tests/checks etc are up to date. **NB** When ordering a repeat prescription at Tysoe surgery on a Monday please allow until Thursday before you call to collect it.

#### **How often do I need to see the doctor about my medication?**

You should make an appointment to see the doctor if ever you are concerned about how a medication is working or about any possible side-effects. Do not stop taking any medication without consulting the doctor first.

For all repeat medications you will need a regular review either with the doctor or one of the specialist nurses. The surgery will tell you when the review is due and who you need to see. If you are advised a review is due you must make an appointment before you next request a repeat prescription as the doctor may need results of blood tests, blood pressure checks etc before he/she can carry out your review. If after two notifications that your review is due you still haven't made an appointment, for your safety our GP's will change your repeat items to weekly supplies until you have had your review.

Kineton Surgery,  
Old School,  
Market Square,  
Kineton,  
Warwick.  
CV35 0LP  
Tel: 01926 640471  
Fax: 01926 640390

Tysoe Surgery,  
Main Street,  
Tysoe,  
Warwick.  
CV35 0SE  
Tel: 01296 680220  
Fax: 01295 680156